

Heritage, Commerce and Lifestyle

# FREEDOM OF INFORMATION INFORMATION STATEMENT 2023

This information statement is published by Council in accordance with the requirements of Section 94 of the *Freedom of Information Act 1992* 

Last updated 30 October 2023

Disclaimer:

The Shire of Northam strive to ensure that all information provided in this statement is accurate and current, however this statement is reviewed and updated once a year, the Shire cannot certify that the information is necessarily current. The Shire does not accept responsibility for any loss or damage suffered as a result of any person relying on the information contained in this statement.

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# **Introduction**

This document has been prepared in accordance with Part 5 of the *Freedom of Information Act 1992* (the Act). Section 94 of the Act requires the Shire of Northam to prepare an information statement which is to be updated and/or reviewed annually. This document has been created to comply with this requirement and is correct as at 30 October 2023.

The purpose of this document is to provide information to the community about the structure and function of this local government, how decisions made by Council affect the community and how members of the community can participate in the decision making process and in the formulation of policies of the local government.

#### FOI Legislation

Should you wish to obtain a copy of the *Freedom of Information Act 1992* or associated regulations please visit the State Law Publisher Website at <u>www.legislation.wa.gov.au</u> where a full copy of all State Legislation is available.

Further information about Freedom of Information can also be found on the Freedom of Information Commissioner's website <u>www.foi.wa.gov.au</u>

This information statement can be accessed through the Shire of Northam's website at <u>www.northam.wa.gov.au</u>. Further Information in relation to the Freedom of Information Act and the Information Statement can be provided during business hours, by contacting:

Chief Executive Officer Shire of Northam 395 Fitzgerald Street NORTHAM WA 6401 Telephone: (08) 9622 6100 Fax: (08) 9622 1910 Email: records@northam.wa.gov.au

# **Organisation/Council Structure & Functions**

#### Council

The Shire of Northam is divided between three wards West, Central and East. The Council comprises of 9 elected members which represent these wards. Each elected member is elected for 4 years. The President is elected by popular vote every 4 years, and the Deputy President is chosen by the Elected Members every 2 years. While the Shire has a Ward system, elected members are required to consider to community as a whole when making decisions.

An elected member is a member of a team, and that team shapes the Shire's future in consultation with the community. Elected members do not have any authority to act or make decisions as individuals. They are members of an elected body that makes decisions on behalf of the local government through a formal meeting process.

# Mission, Values and Vision

#### OUR VISION

Is for a vibrant growing community that is safe, caring and inclusive. A community that values our heritage, preserves our environment and promotes our commerce.

In order to achieve this Vision, the Council will commit to display:

- **LEADERSHIP** to recognise the community's expectations to provide leadership.
- **RESPECT** to respect difference in age, culture, values and opinion.
- **TEAMWORK** to achieve through the efforts of the team.
- **EXCELLENCE** to aspire to one standard.
- **OPENNESS** to engender trust through openness.

#### **OUR MISSION**



Our cultural change emblem which includes an acronym of the values and behaviours we want embedded in our culture will remind us to soar high in our aspirations and work together as an organisation to achieve them.

To deliver responsive, sustainable services in a manner that preserves and enhances our environment and lifestyle whilst respecting our heritage and facilitating economic growth.

In order to achieve this Mission, the Organisation will commit to being:

• SAFE

focus on importance of safety in the organisation.

• OPEN

engage in two way communication, with transparency and trust.

• **ACCOUNTABLE** know what you are responsible for, take ownership and deliver accordingly.

#### • **RESPECTFUL**

demonstrate respect for other's skills, knowledge and differing value systems.

## **Current Elected Members**

Your elected members are ratepayers or residents who are elected by the community to work for the community and provide an avenue for public participation and input on important decisions which affect the community and Shire. Residents can contact elected members to discuss any issues relevant to Council.

More information relating to your elected members can be found on the Shire of Northam website <u>here</u>.

- President Cr Chris Antonio (East)
- Deputy President Cr Attila Mencshelyi (Central)
- Cr Julie Williams (East)
- Cr Michael Ryan (East)
- Cr Maria Girak (East)
- Cr Des Hughes (East)
- Cr Lisa Biglin (West)
- Cr Chris Poulton (East)
- Cr Hayden Appleton (East)

## **Council/Committee Structure**

Council has appointed 5 committees to assist in streaming the decision making process. These committees regularly report to Council. To enable public participation and awareness of Council or Committee meetings, the Shire of Northam publishes the dates, times and places of meetings that are open to members of the public on its website, social media pages and public notice boards. The Terms of Reference for Committees of Council can be found on the Shire of Northam website <u>here</u>.

The following table demonstrates the structure of the committees:



Committee meetings open to the public are shaded yellow and committee meetings closed to the public are shaded green.

# **Community Committees**

A number of other committees, some comprised of Elected Members and advisory committees and consultative groups (that may also include staff and the public) which have been established to deal with relevant issues.

# **Community Services**

The Shire of Northam has a strong focus on the community with well-established services. These services currently include:

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- Visitor Centre
- Street Tree Planting
- Recreation/Sporting Facilities
- Community events
- Building Control
- Animal Control
- Cemeteries
- Citizenship Ceremonies
- Playground Equipment
- Refuse Sites and Waste Management
- Street Lighting
- Street Sweeping
- Aquatic Centre

- Community Development Community Halls and Centres
- Community Halls and Centres
  Environmental Health Matters
- Extractive Industries Control
- Fire Prevention
- Parking Bays/Street Closures
- Parks and Reserves
- Pest Control
- Public Seating & Public Toilets
- Roads/Footpaths/Kerbing
- Stormwater Drainage
- Bilya Koort Boodja Centre which is an Aboriginal and Environmental Interpretive Centre

# **Decision Making Functions**

# **The Shire President**

The Local Government Act 1995 states that the role of the Shire President is to:

- Preside at meetings in accordance with this Act;
- Provide leadership and guidance to the community in the district;
- Carry out civic and ceremonial duties on behalf of the local government;
- Speak on behalf of the local government;
- Perform such other functions as are given to the mayor or president by this Act or any other written law; and
- Liaise with the CEO on the local government's affairs and the performance of its functions.

# The Council Executive

The Local Government Act 1995 states that the role of the CEO is to:

- Advise the council in relation to the functions of a local government under this Act and other written laws;
- Ensure that advice and information is available to the council so that informed decisions can be made;
- Cause council decisions to be implemented;
- Manage the day to day operations of the local government;
- Liaise with the mayor or president on the local government's affairs and the performance of the local government's functions;
- Speak on behalf of the local government if the mayor or president agrees;
- Be responsible for the employment, management supervision, direction and dismissal of other employees;
- Ensure that records and documents of the local government are properly kept for the purposes of this Act and any other written law;
- Perform any other function specified or delegated by the local government or imposed under this Act or any other written law as a function to be performed by the CEO.

# Delegations

The Chief Executive Officer and other officers have delegated authority from Council to make decisions on a number of specified administrative and policy matters which are subject to ongoing development. These delegations are reviewed annually and detailed within the Delegated Authority Register which is available for inspection on the Shire of Northam website <u>here</u>.

In keeping with the legislative requirement, Council makes decisions which direct and/or determine its activities and functions. Such decisions include the approval of works and services to be undertaken, and the allocation of resources to works and services.

Decisions are also made to determine whether approvals are to be granted for applications from residents for various forms of development. Council has a number of Policies which enable matters to be dealt with on a consistent basis. Policies are available to be viewed on the Shire of Northam website <u>here</u>.

# **Public Participation/Community Consultation**

The Shire consults with the community to seek their views on a number of projects in which it is involved in. These views are sought in a number of ways including advertising in local newspapers, calling public meetings and seeking responses through surveys and questionnaires.

Residents are notified of some development applications that require. When an application is publicly notified, residents have the opportunity to communicate with the Shire to express their view of the application.

#### **Public Notices and Advertising**

The Local Government Act 1995 and other legislation may require the Shire to provide notice of its intention to take a particular course of action or decision. The Shire may also advertise certain proposed course of action or decisions in order to provide the community with an opportunity to make submissions. These notices and advertisements generally appear within the 'West Australian and/or the 'Avon Valley Advocate' newspapers, as well as the Shire of Northam website, social media pages and public noticeboards.

To follow the Shire of Northam's Facebook page please visit <u>https://www.facebook.com/shireofnortham/</u>.

#### **Council Meetings**

Council's Forum meeting is held on the second Wednesday of every month and these meetings are designed to review what will be discussed at the Council meeting held the following week. Ordinary Council Meetings are held on the third Wednesday of every month with both Forum and Council meetings commencing at 5.30pm. Both of these meetings are held in the Council Chambers at the Shire of Northam Administration building.

For confirmation of meeting dates and times please contact the Administration Centre on (08) 9622 6100 or visit the Shire of Northam website at <u>www.northam.wa.gov.au</u>.

**Public Question Time:** All council meetings are open to the public. There is a 'Public Question Time' at the beginning of the meeting. During this time electors may raise questions for discussion and answer.

**Presentations/Deputations:** With the permission of the Chief Executive Officer, members of the public can address Council on any matter on the Council Meeting Agenda.

**Petitions:** Written petitions can be addressed to Council on any issue within Council's jurisdiction. Petitions are required to be presented to Council by an Elected Member.

*Written Requests:* A member of the public can write to Council on any Council Policy, activity or service.

*Elected Members:* Members of the public can contact their Elected Members to discuss any issue relevant to Council.

When addressing Council please ensure you complete the prescribed <u>submission form</u> and submit this prior to the Council meeting. This form is also available for download through the Shire's website.

### **Electors Meeting**

Each financial year the Shire must hold a General Elector's Meeting at which the Shire's Annual Report is presented. Matters discussed at the Electors meeting include the contents of the annual report for the previous financial year and then any other general business.

Members of the public are encouraged to attend this meeting as it provides an opportunity to ask questions and raise issues with local representatives.

### Agendas and Minutes

Agendas of Council, Electors and Committee Meetings are on public display at the Shire Office and Libraries within the Shire. Agendas can be viewed on the Shire's website at <u>www.northam.wa.gov.au</u>. Council Agendas are available from the Friday prior to Council Meeting.

Minutes of Council, Electors and Committee meetings are available within 5 working days of the meeting and can be viewed at:

- The Shire of Northam administration office
- The libraries within the Shire and
- On the Shire of Northam's website here.

# Functions of the Shire

Under the *Local Government Act 1995* the Shire has general, legislative and executive functions.

#### **General Functions**

Section 3.1 of the Local Government Act 1995 'The General function of a local government is to provide for the good government of people living and working within its district'.

This means that local governments can do things for the good government of the district if they are not prevented from doing so by the *Local Government Act 1995* or any other written law.

In exercising this general power, a local government can make local laws (legislative function) and provide services and facilities (executive function)

### Legislative Functions

Section 3.5 of the Local Government Act 1995

A local government may make local laws that are necessary or convenient for it to perform any of its functions. However, a local law will be inoperative to the extent that it is inconsistent with any other written law (e.g. because there is already a State law covering the same area).

#### **Executive Functions**

Section 3.18 of the Local Government Act 1995 'A local government is to administer its local laws and may do all other things that are necessary or convenient to be done for, or in connection with, performing its functions.'

However, before commencing a service or providing facility, a local government has to satisfy itself that the service or facility it provides integrates with the State or Commonwealth services and does not duplicate inappropriately any State, Commonwealth or private service and is managed efficiently and effectively.

Local government can make local laws about street trading, reserves, signs, parking, dogs, cats, health, licensing for planning schemes and much more.

# **Freedom of Information**

The *Freedom of Information Act 1992* is an Act to provide for public access to documents, and to enable the public to ensure that personal information in documents held by the Shire is accurate. There are two categories of documents held by the Shire of Northam. These can be broadly categorised as those available for inspection or purchase outside the constraints of the Act and those through their content, must be held confidentially with public access considered only through the provisions of the Act. The Shire of Northam aims to provide access to documents outside the FOI process wherever possible.

People have the right of access to documents held by Ministers, State Government departments, local governments and other statutory authorities and can apply for access to the documents of an agency or local government. This right is not affected by any reason the person has for wishing to obtain access or the local government's belief as to what the reasons are for wishing to obtain access.

There are exemptions, however, for giving access to some documents. These exemptions include the protection of essential public interest, the personal or business affairs of others or the deliberate processes of local government.

It is the local government's intention to provide access to requested documents, wherever possible, in the ordinary course of daily work provided that in so doing no harm is inflicted upon the rights or interests of private individuals or commercial organisations. Where requested documents are of a sensitive nature the application will be dealt with under the provisions of the Act taking into account all parties concerned. It is our belief that this strategy will facilitate the provision of information to the public in a prompt and cost effective manner whilst still observing the need to preserve the confidentiality of classified information.

#### **Freedom of Information Process**

Below is a detailed flowchart of the Freedom of Information Process:



## **Documents subject to the Freedom of Information Act**

Section 5.94 and 5.95 of the *Local Government Act 1995* details the type of document that a local government must make available for inspection and those where restrictions apply. Any member of the public may attend the Shire of Northam Administration Centre and request to view these documents. Copies can also be provided upon payment of any relevant charges for production.

Types of documents that are available for inspection is as follows:

- Annual Budget.
- Annual Report.
- Code of Conduct.
- Register of Complaints (Section 5.121 Local Government Act 1995).
- Council and Committee Agenda's and Minutes (excluding sections closed to the public).
- Council Local Laws and proposed local laws.
- Delegated Authority Register.
- Freedom of Information Statement.
- Owners and Occupiers Roll or Rate record.
- Corporate Business Plan.
- Strategic Community Plan.
- Any other plan made under section 5.56.
- Policy Manual.
- Pound Register.
- Register of Fees and Charges levied by Council under section 6.16.
- Register of Financial Interests.
- Register of Gifts.

Requests for other information, not outlined in the *Local Government Act 1995*, will be considered in accordance with the Freedom of Information legislation.

The Shire maintains comprehensive records of all its dealings including correspondence, memoranda, file notes, reports, plans, sketches, maps, diagrams, documents pertaining to the keeping of records, applications, approvals and notices however many of these documents are subject to the *Freedom of Information Act 1992*.

### Lodging Requests

Requests may be lodged in person at the Shire Administration Office or mailed direct to the:

Chief Executive Officer Shire of Northam PO Box 613 NORTHAM WA 6401 Freedom of Information Requests must be lodged in writing and:

- Give an Australian address for correspondence.
- Give enough information to identify the documents you wish to seek access to.
- If the application is to gain access to a document which does not contain personal information about yourself then an application fee will be applicable (refer to section 7.5).

#### **Notice of Decision**

Applicants will be given a written 'Notice of Decision' from the chief decision maker at the Shire of Northam. The 'Notice of Decision' will provide reason if you are refused access or only given partial access to the documents which you requested.

#### Schedule of Fees and Charges

No fees or charges apply for personal information or amendment of personal information about yourself (e.g. medical records, details of employment etc). However, application for other documents requires a \$30 application fee when the application is lodged.

Fees and Charges	
Fees (GST Exempt)	
Application fee for non personal information (Mandatory)	\$30.00
Application for personal information	No fee
Charges (GST Applicable)	
Charge for staff dealing with application and photocopying	\$30.00/hr
Supervised access to records for inspection only	\$30.00/hr
Transcribing information from tape, film or computer	\$30.00/hr
Photocopying	\$0.20/page
Duplicating a tape, CD, DVD or computer information	Actual cost
Delivery, packing and postage	Actual cost
Deposits	
An advance deposit may be required	25%
An additional advance deposit may be required for large applications	75%

For financially disadvantaged applicants or those issued with a prescribed pensioner concession card, (apart from the application fee) the charge payable is reduced by 25%.

### **Amendment of Council Records**

A member of the public may gain access to Council documents to seek amendments concerning their personal affairs by making a request under Freedom of Information Legislation. A member of the public may then request a correction to any information about themselves that is incomplete, misleading or out of date.

### **Refusal of Access**

If you are dissatisfied or aggrieved with the decision made in relation to your request, you can lodge an appeal.

### **Internal Review**

To apply for an internal review:

- You must submit a letter or fill in an 'internal review application form' and lodge it with the Shire within 30 days after being given notice of decision.
- The lodgement must give details of the decision you wish to have reviewed and give an address in Australia to which notices can be sent.
- The Shire will then conduct a review within 15 calendar days.

Note: There is no right to an internal review of a decision made by a Minister or the principal officer of the Shire (usually the Chief Executive Officer).

#### External Review by the Information Commissioner (s65-66)

If after an internal review has been completed, you are still dissatisfied with the Shire's decision, you can make a complaint to the Information Commissioner.

The Information Commissioner may allow a complaint to be made even though an internal review has not been sought or has not been completed, if you can show that there are good reasons why you should not apply for an internal review or why an internal review should not be completed.

A complaint must be:

- Lodged to the Information Commissioner in writing.
- Must give details of the decision to which the complaint relates; and
- Must include an address in Australia to which notices can be sent.

If you are seeking access to documents or amendment of personal information, your complaint must be lodged within 60 days after being given written notice of the decision. If you are a third party to an application for access to personal or commercial or business information concerning yourself, your complaint must be lodged within 30 days after being given written notice of the decision. The Information Commissioner can be contacted at the following:

Office of the Information Commissioner Albert Facey House 469 Wellington Street Perth WA 6000 Tel: 6551 7888 Fax: 6551 7889

#### Appeals to the Supreme Court

Section 85 of the Act provides that any party to a complaint about Freedom of Information may appeal to the Supreme Court on any question of law arising out of a decision of the Information Commissioner, except for a decision as to the deferral of access to a document, the charges to be imposed for dealing with an access application and the payment of a deposit on account of charges.

# **Complaints Process**

#### What is a complaint?

A complaint is when someone is expressing dissatisfaction related to our services, actions of the Shire of Northam, staff or its representatives, or the complaints handling process itself, where a response or resolution is explicitly or implicitly expected. Calling to complain about the neighbour's long grass will not be registered as a complaint.

A complaint can be received by email, post, phone or verbally and is registered to the appropriate department for actioning. All elements of the complaint are treated with confidentiality are lodged with the Governance Coordinator for investigation. After the investigation is complete a response is provided to the complainant.

#### Complaints about the Shire's service

A complaint about a service the Shire has provided is the expression of dissatisfaction made to the Shire of Northam relating to the service / action the Shire has carried out. The complaint will be allocated by the Governance Coordinator to the Executive Manager and the manager responsible for the department.

A complaint can be received over the phone, via email / post or verbally. If a complaint has previously been logged by the complainant an officer will conduct a search to ascertain whether the matter has been resolved. All elements of the complaint are to be treated with confidentiality (including the identity of the complainant).

The complainant should receive written correspondence from the assigned manager. If the complaint has been received however has not yet been resolved further information will be provided to enable the complaint to be updated.

#### Complaints of a breach of Legislation

A complaint must contain an allegation that an Elected Member or officer has committed a minor breach (i.e. that they have committed a breach of a rule of conduct).

Minor breaches are as follows:

- Regulation 4 Breach of a local law relating to conduct at meetings.
- Regulation 6 Improper disclosure of information.
- Regulation 7 Securing personal advantage or disadvantaging others.
- Regulation 8 Misuse of local government resources.
- Regulation 9 Prohibition against involvement in administration.
- Regulation 10 Relations with local government employees.
- Regulation 11 Non-disclosure of interest adverse to impartiality.
- Regulation 12 Acceptance of gifts.

A manager will determine if the complaint requires investigation within 2 working days after it has been received.



# **APPLICATION FOR ACCESS TO DOCUMENTS**

(Under Freedom of Information Act 1992, S.12)

Please address all requests to:

Chief Executive Officer Shire of Northam PO Box 613 NORTHAM WA 6401

Please note that requests can be lodged either by mail to the above address or in person to the Shire of Northam Council Office located at 395 Fitzgerald Street, Northam.

#### **Privacy Statement**

The Shire of Northam is collecting information on this form to enable your request for documents or information to be processed. This information is collected under Section 15 of the *Freedom of Information Act 1992,* which provides for transfer of applications between agencies in certain circumstances. This means that if the Shire of Northam does not hold the documents or information requested but has reasonable grounds to believe that the documentation or information is held by another agency, the Shire of Northam will transfer the FOI application to the other agency. This application may be transferred either full or partially when the documents held by the Shire of Northam originated from another agency and are more closely related to the other agency's functions.

#### **DETAILS OF APPLICANT**

Surname:		
Given Name:		
Australian Postal Address	S:	
Postcode:	Telephone Number(s):	
If application of on behalf	of an organisation:	
Name of Organisation:		
DETAILS OF REQUEST	(Please tick)	
Personal documents	Non-Personal documents	

I am applying for access to document(s) concerning:

#### FORM OF ACCESS

I wish to inspect the document(s)	Yes	No
I require a copy of the document(s)	Yes	🗖 No
I require access in another form	Yes	No
Other:		_ (please specify)

#### FEES AND CHARGES

□ Enclosed is a chq/money order for \$30.00 to cover the application fee for this request.

Please debit my visa / master card for \$30.00 to cover the application fee for this request as follows:

Lodgement and Payment of Application
PLEASE COMPLETE THIS SECTION IF PAYING BY CREDIT CARD
Name as shown on Card:
Card Holder Address:
Signature:
Bankcard Mastercard Visa Card
Amount: \$
Expiry Date:/
PAY IN PERSON

At Shire of Northam Council Office, 395 Fitzgerald Street, Northam during hours 8:30am to 4:30pm Monday to Friday.

#### PAY BY MAIL

Send completed form together with your cheque or money order; or if paying by credit card complete the section provided on the right and send to Shire of Northam, PO Box 613, Northam, WA 6401.

I understand that before I obtain access to documents, I may be required to pay processing charges in respect of this application and that I will be supplied with a statement of charges if appropriate.

In certain cases, a reduction in estimated charges may apply (see notes attached). If you consider you are entitled to a reduction, submit a request with copies of documents which address the criteria in the notes and support your application for a reduction in charges.

I am requesting a reduction in estimated	l charges 🗆 Yes 🛛 No
Applicant Signature:	Date:
OFF	ICE USE ONLY
FOI Reference Number:	
Received on:	Deadline for response:
Acknowledgement sent on:	
Proof of Identity (if applicable)	
Туре:	Sighted:
Туре:	Sighted:
	NOTES

#### FOI Application

- Please provide sufficient information to enable the correct document(s) to be identified.
- The agency may request proof of your identity.
- If you are seeking access to a document(s) on behalf of another person, the Shire of Northam, will require authorisation in writing from that person.
- Your application will be dealt with as soon as practicable (and, in any case, within 45 days) after it is received.

#### Forms of Access

You can request access to documents by way of inspection, a copy of a document, a copy of an audio or video tape, a computer disk, a transcript of a recorded document or of words recorded in shorthand or encoded form, or a written document in the case of a document from which words can be reproduced in written form.

Where the agency is unable to grant access to in the form requested, access may be given in a different form.

#### Fees and Charges

Fees and Charges	
Fees (GST Exempt)	
Application fee for non-personal information (Mandatory)	\$30.00
Application for personal information	No fee
Charges (GST Applicable)	
Charge for staff dealing with application and photocopying	\$30.00/hr
Supervised access to records for inspection only	\$30.00/hr
Transcribing information from tape, film or computer	\$30.00/hr
Photocopying	\$0.20/page
Duplicating a tape, CD, DVD or computer information	Actual cost
Delivery, packing and postage	Actual
	Cost
Deposits	
An advance deposit may be required	25%
An additional advance deposit may be required for large applications	75%

#### Concessions

The current holder of a currently valid concession card issued on behalf of the commonwealth to that that person, or any other card which may be prescribed as being a pensioner concession card under the *Rates and Charges (Rebates and Deferments) Act 1992*, or an applicant in the opinion of the Shire is impecunious the charge payable under regulation 5 is reduces by 25%.